NASA SEWP VI
Solutions for Enterprise-Wide Procurement

CONTRACT HOLDER

Electronic Ordering Guide | Category A | ITC/AV Solutions

Contractor	Accella Tech Solutions, LLC
Category A Contract No.	80TECH26D0658
Award / Effective Date	June 23, 2026
Ordering Period of Performance	November 1, 2026 – October 31, 2036
Category A Scope	ITC/AV Solutions (hardware, software, cloud, and product-based services)
Set-Aside / Socio-Economic Status	Small Business
NAICS Code	541519
Contract Type	GWAC – Indefinite Delivery/Indefinite Quantity (IDIQ). Orders may be issued as Firm Fixed Price, Time & Materials, Labor Hour, Fixed Price Award/Incentive Fee, Fixed Price Economic Price Adjustment, or a hybrid.
Contract Ceiling / NTE Value	$20B (shared SEWP VI program ceiling)
CAGE Code	0WEQ9
SEWP Administrative Handling Fee	Not to exceed 0.34% of total order price
Credit Card Fee	3.5%
UEI	DP4DCM4H2L18

SEWP PROGRAM SUPPORT
Order Issues & Post-Delivery Contacts

Program Manager
Mohith Narayanan
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Deputy Program Manager
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SEWP Helpline (NASA PMO): help@sewp.nasa.gov • (301) 286-1478 • www.sewp.nasa.gov • PMO Hours: M–F, 7:30 AM – 6:00 PM ET

About Accella Tech Solutions, LLC

Accella Tech Solutions, LLC is an unpopulated joint venture between Bull horn Technologies and Vertosoft LLC, providing Information Technology, Communications, and Audio-Visual (ITC/AV) products and product-based services to the Federal Government. As a NASA SEWP VI Contract Holder under Category A (ITC/AV Solutions), Accella Tech offers hardware, software, and cloud-based solutions, together with installation, integration, testing, training, maintenance, and other product-based services across the nine Category A Technical Areas (1a–9a) described in Section E below.

SEWP Overview

NASA SEWP VI - the NASA Solutions for Enterprise-Wide Procurement program provides the latest Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services to all Federal Agencies and their approved contractors. Established in 1993, SEWP is a premier Government-Wide Acquisition Contract (GWAC) vehicle offering fast, low-cost, and compliant access to technology. The program is self-funded through a low administrative surcharge and supports more than 50,000 orders a year. SEWP VI is composed of three scope categories: Category A (ITC/AV Solutions), Category B (Enterprise-Wide ITC/AV Service Solutions), and Category C (Mission-Based ITC/AV Services). Accella Tech Solutions, LLC holds Category A.

Fair Opportunity

Accella Tech Solutions, LLC's NASA SEWP VI Category A contract is part of a multiple-award Government-Wide Acquisition Contract (GWAC). Contractors are provided a fair opportunity to be considered for each order at the individual order level, as appropriate, per FAR Part 16.505(b), including through the SEWP Request-for-Quote (RFQ) tools. No documentation of the order-selection rationale is required to be submitted with the order; such documentation is maintained by the issuing procurement office.

Program Support Information

This section satisfies the SEWP VI ordering-guide requirements.

A. How to Obtain a Quote

Accella Tech Solutions, LLC welcomes the opportunity to provide a quote for any hardware, software, or service offering available under its NASA SEWP VI Category A contract (No. 80TECH26D0658). There are three ways to request a quote, listed below in order of preference:

- NASA SEWP Quote Request Tool (QRT) – Recommended Method. Government customers may submit a Request for Quote (RFQ), Request for Information (RFI), or Market Research Request (MRR) directly through the SEWP QRT on the SEWP Customer Page. This is the fastest and most efficient way to obtain a quote, as it is automatically

routed to Accella and verified to be contractually correct in accordance with FAR 16.505(b) Fair Opportunity requirements.

- Phone. Customers may contact the Accella SEWP sales team directly using the contact information below.
- Email. Customers may email the Accella SEWP sales team directly using the contact information below.

Role	Name	Phone	Email
Sales/Quotes Lead	Manish Dadhich	(703) 219-8077	manish.dadhich@accellatech.us

All quotes are provided free of charge and reflect current SEWP VI pricing and offerings. Quotes submitted through the SEWP QRT are processed via the Contract Holder Only Page (CHOP) in accordance with SEWP Quoting Rules; each quote will clearly state its period of validity.

B. Policy and Procedural Information (Installation, Warranty, Technical/Software Support, Post-Delivery Issues)

Accella Tech Solutions, LLC is committed to providing timely and professional support for all products and services delivered under our SEWP VI Category A contract. Our policies are as follows:

- Installation: Installation services for Accella Tech Solutions, LLC deliverables are coordinated directly with the customer following delivery and are scheduled based on the agency's site requirements and timeline. Our team works with customers to confirm installation scope, schedule, and any technician certifications required prior to on-site work.

- Basic (Standard) Warranty: All hardware and software products delivered under Accella Tech Solutions, LLC's SEWP VI Category A contract include the original manufacturer's standard warranty, which begins on the date of delivery and covers defects in materials and workmanship for the manufacturer-specified warranty period applicable to that product.

- Extended Warranty: Customers may purchase an extended warranty for any hardware or software product at any time during the standard commercial warranty period, up to and including its final day. Extended warranty packages may be invoiced and paid at the start of the warranty period. At the Government's discretion, customers may also elect monthly maintenance at a Discounted Monthly Extended Warranty rate in lieu of a full extended warranty package. To request extended warranty pricing or coverage details, please contact our SEWP sales team using the information above.

- Technical Support: Technical support is available Monday–Friday (8:30 AM ET to 5:30 PM ET), via phone and email, for all products and services purchased under this contract.

- Software Support: Software maintenance for products purchased under this contract includes bug/defect fixes, patches, and updates/upgrades necessary to maintain the operability and usability of the software. This also includes no-charge, self-service resources such as user blogs, discussion forums, online help libraries, FAQs, and limited phone, email, or web-based technical support for user self-diagnostics - all included in the product's purchase price. Software development, design, integration, or implementation services beyond standard maintenance are billed separately as a service.

- Other Post-Delivery Issues: Customers who receive a damaged, defective, or incorrect item should contact their Accella Account Representative (named on the original quotation) within 10 business days of delivery. The Account Representative will determine the appropriate corrective action – which may include a change of paperwork, a Return Material Authorization (RMA) to the supplier/manufacturer, or an RMA to Accella – and will coordinate a replacement or correction at no additional cost to the customer, consistent with the terms of the original order.

Your single point of contact: Installation, basic warranty, extended warranty, technical support, software support, and post-delivery issues for an order are all managed by the customer's assigned Accella Account Representative, named on the quotation. For general inquiries or help identifying the assigned representative, contact:

Role	Name	Phone	Email
Technical/Software/Installation & Warranty Support	Manish Dadhich	(703) 219-8077	manish.dadhich@accellatech.us

C. How to Troubleshoot a Problematic Order

Accella Tech Solutions, LLC has a streamlined process for resolving order issues. If a customer experiences a problem with an order placed under Accella's SEWP VI Category A contract including delayed shipment, incorrect or damaged items, pricing discrepancies, or status questions, the customer should contact the assigned Account Representative directly using the information below. The Account Representative will work with the customer to determine the best resolution, which may include:

- Determining whether a product return is necessary.
- Issuing a change of paperwork to correct the order.
- Processing a Return Material Authorization (RMA) to the original supplier or manufacturer.
- Processing an RMA directly to Accella, with a replacement coordinated on the customer's behalf.

Role	Name	Phone	Email
Order Support Contact	Manish Dadhich	(703) 219-8077	manish.dadhich@accellatech.us

For unresolved issues, or for general questions about SEWP procedures, policies, and orders, customers may also contact the NASA SEWP Help Desk at help@sewp.nasa.gov or (301) 286-1478.

What's in Scope for SEWP VI?

SEWP provides a broad suite of ITC/AV solutions and services. The SEWP VI contracts were awarded by scope category:

- Category A – ITC/AV Solutions (Accella's award): hardware, software, cloud-based solutions, installation, integration, testing, training, maintenance, and other product-based services.
- Category B – Enterprise-Wide ITC/AV Service Solutions: managed, shared, and cloud enterprise services.
- Category C – Mission-Based ITC/AV Services: custom programming, telecommunications, engineering/design, hosting, and cybersecurity services.

Accella may provide product-based services, including site planning, installation, integration, and product engineering services - using the Service CLINs on the contract, provided such services directly support the site planning, installation, and implementation of in-scope IT solutions purchased with, or separately from, the associated equipment.

Category A is organized into nine Technical Areas (1a–9a):

Area	Technical Area	Representative Scope
1a	**IT Computer Systems / Compute Facilities**	The full range of computer systems from handheld devices to high-performance and quantum computing servers, plus compute facility setup and maintenance.
2a	**IT Storage Systems**	Network-attached storage, storage arrays, hard disk drives, storage device controllers, and related storage virtualization technology.
3a	**Networking and Communication Equipment**	Switches, routers, wireless (Wi-Fi) technology, mobile devices, and unified communications equipment and services.
4a	**Imaging Equipment and Supporting Technology**	Printers, scanners, multi-function devices, computer accessories, and IoT/computerized devices.
5a	**IT Power and Cabling Equipment**	Uninterruptible power supplies, power supply units, and computer/fiber optic cabling and accessories.
6a	**Audio/Video Equipment**	Displays, projectors, video-teleconferencing systems, cameras, and visualization systems.
7a	**Security and Sensor Equipment**	Network security equipment, biometric identification, access control systems, and data acquisition/sensor technology.
8a	**Software and Cloud Technology**	Operating systems, XaaS/cloud solutions, data management, and security/systems management software.
9a	**Product-Based Services**	Installation, integration, testing, training, maintenance, warranty, and help desk support tied to Category A products.

The full list of in-scope UNSPSC codes for Category A offerings is available on the official SEWP website; a link/reference to the full UNSPSC scope document should be provided to customers seeking granular detail rather than reproducing the entire list on this page.

Ordering Procedures

All orders and order modifications must be submitted by the ordering agency or Accella to the NASA SEWP Program Management Office (PMO) via email (sewporders@sewp.nasa.gov) or fax (301-286-0317) before Accella may begin fulfillment. Upon receipt, the SEWP PMO reviews and verifies the order against the CLIN verification file and assigns a SEWP Control Number (SCN). Accella shall commence order fulfillment only after receiving the order with an assigned SCN, and will acknowledge receipt within one (1) business day.

- Standard Delivery: Items are delivered within 30 calendar days of receipt and processing of the delivery order at the SEWP PMO, per SEWP VI Terms & Conditions §A.1.18, unless an expedited or non-standard delivery schedule has been mutually agreed.
- Partial Shipments: Not accepted unless authorized on the delivery order or by the issuing Contracting Officer prior to delivery.
- Payment: Accella accepts payment via Electronic Funds Transfer (EFT) and Government Purchase Card (or other agency-approved credit card) regardless of order size, per §A.1.43.
- Order Status: Accella provides order status reports, shipment notifications, and delivery updates through the CHOP within two (2) business days of any status change.

Administrative Handling Fee

An Agency Administrative Handling Fee, not to exceed 0.34% of the total price of the delivery order, applies to all orders under the SEWP VI contracts. The fee is embedded within the quoted price and is never listed separately on quotes or orders.

Compliance

The information in this ordering guide is provided in compliance with the requirements of the SEWP Contract Holder User Manual (CHUM). Accella Tech's SEWP-related web pages and this guide conform to Section 508 of the Rehabilitation Act. Updated versions of this guide will be published no later than 10 business days following each contract modification.